

Internet Explorer Settings

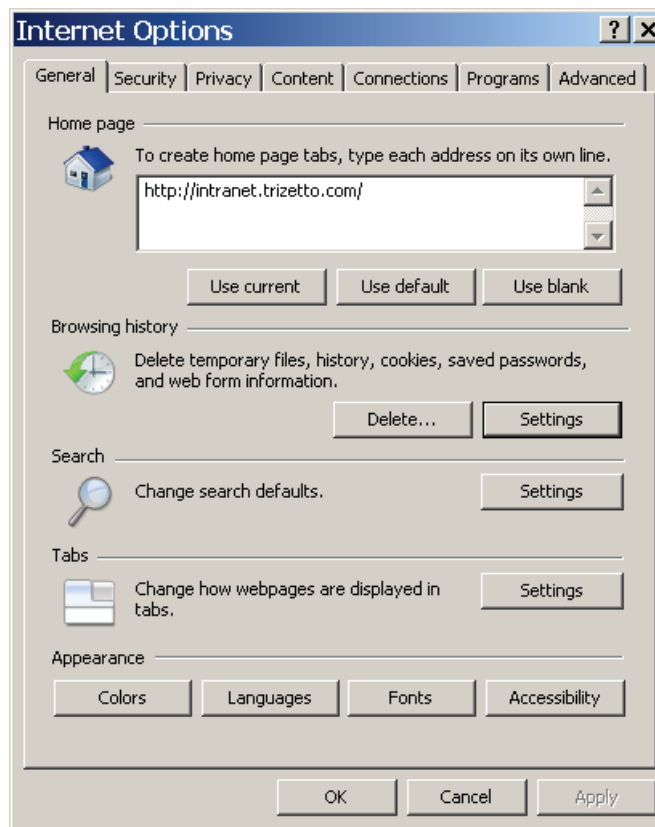
Internet Options

As a user browses through pages on the Internet, Internet Explorer maintains a record of the items viewed and downloaded by the user in a Temporary Internet folder. Because it takes less time to display a Web page when some or all of the page's elements can be accessed directly from the local Temporary Internet Files folder, storing these history files can improve Web browsing speed.

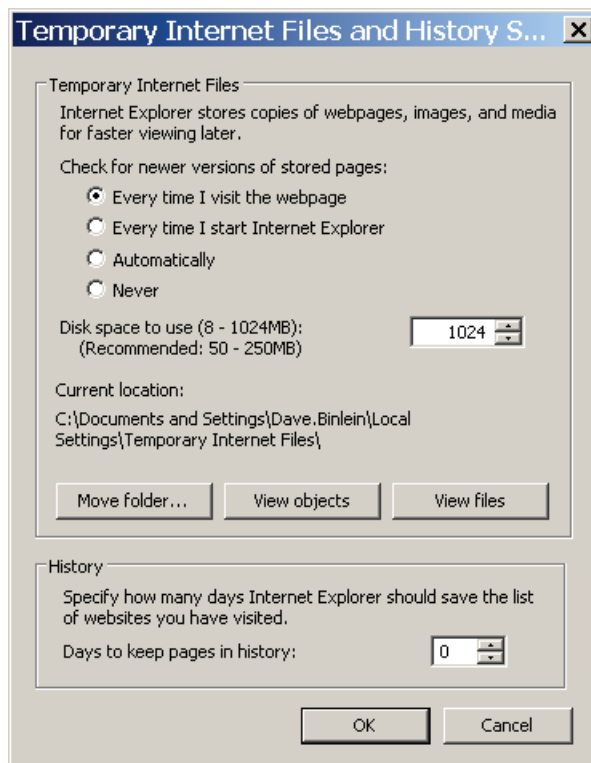
While increased browsing speed is appreciated by users, it is more important to ensure that QicLink Benefits Exchange users always view the most current page content, You can do this by maintaining the **Every time I visit the webpage** setting in Internet Explorer 7 or 8.

Complete the following steps to maintain the **Every time I visit the webpage** setting in Internet Explorer 7 or 8.

1. Open Internet Explorer 7 or 8 and select **Tools | Internet Options**.



2. On the General tab, click the **Settings** button in the Browsing history section.



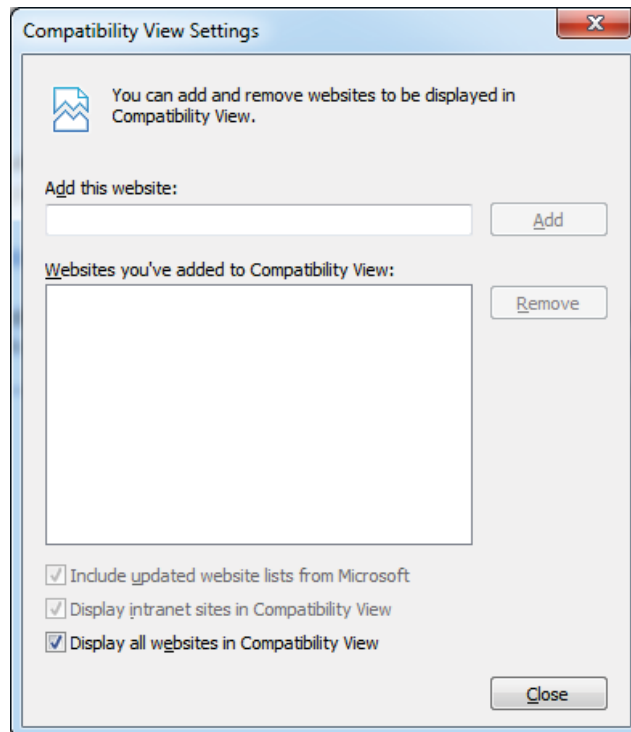
3. Verify that the **Every time I visit the webpage** option is selected.
4. Click **OK** to return to the General tab.
5. Click **OK** again to save the setting.

Compatibility View Settings with Internet Explorer 8

With Version 8 of Internet Explorer, users may experience some viewing issues with QBE such as overlapping information and distorted screens. To prevent this from occurring when Internet Explorer 8 is used with QBE, a compatibility view setting option must be selected.

Complete the following steps to maintain the **Compatibility View Settings** option in Internet Explorer 8.

1. Open Internet Explorer 8 and select **Tools | Compatibility View Settings**.



2. On the Compatibility View Settings window, use the **Add this website** field to enter specific websites to add to compatibility view.
3. Verify that the **Display all websites in Compatibility View** option is selected.
4. Click **Close**.