



Teachers Health Trust Performance Plus Plan Updates

Medical Minute

WellHealth is looking for providers who would be interested in being featured in the relaunch of Medical Minute, a short weekly video series about healthy living and advancements in the healthcare industry. All specialties are welcome. If you are interested, please contact Meghan Bailey at m Bailey@wellhealthqc.com to learn more.

Trust Provider Relations

Our WellHealth Network Relations team has recently received a multitude of calls from providers, hospitals, LTACs, surgery and ambulatory centers, pertaining to the status of contracting and claims. Unfortunately, the WellHealth Network Relations team is not able to assist with these Trust-related questions. We ask that all Trust, hospital, facility, dental, and vision providers, please use the appropriate prompts when calling the Trust Provider Line at (702) 866-6160. Those prompts are:

- 1 – Automated Member Eligibility Verification
- 2 – Network Providers
- 3 – Facility and Hospitals
- 4 – Dental Providers
- 5 – Vision Providers

We appreciate your continued understanding and patience. We will continue to assist offices in order to help them reach the appropriate parties.

Chronic Care Programs – Population Health Management Programs

The Teachers Health Trust has four chronic care programs offered by WellHealth's Population Health Management Team. These four programs are:

- Diabetes Management** – Control Is the Goal Program (Endocrinology)
- CHF & Hypertension Management** – Have a Heart Program (Cardiology)
- Asthma & COPD Management** – Breathe Easy Program (Pulmonology)
- High-Risk Pregnancy** – My Best Pregnancy Program (Perinatology)

As per the 2016 Performance Plus Plan Document (pg. 54), participants enrolled in any one of these chronic care programs have a \$0 co-pay when seeing their chosen PCP or specialist for office visits.

Additional benefits may be available for enrolled participants. To verify whether a patient is enrolled in a Chronic Care program, or for questions regarding participation in these programs, please call (702) 794-0272, ext. 2760.

Quick Contacts:

Network Relations - P: (702) 728-5880 | F: (702) 522-1357 | E: networkrelations@wellhealthqc.com

Prior Authorizations - P: (702) 832-4658 or (844) 586-2244 | F: (702) 847-7690 or (562) 506-0304 | E: thtpreauth@tristargroup.net

Credentialing - P: (702) 545-6108 | E: credentialing@wellhealthqc.com

Teachers Health Trust Member Eligibility Verification - P: (702) 866-6160

Chronic Care Programs - P: (702) 794-0272, ext. 2760

Chief Medical Officer - Keith Boman MD, FACC - P: (702) 205 7752 | E: cmo@wellhealthqc.com

