



Certain procedures and services require **Prior Authorization** to evaluate the medical necessity and appropriateness of the service. Accredited medical and behavioral health organizations conduct these reviews for the Trust.

Regardless of what the reviewing organization recommends, it is always up to you and your doctor to decide what, if any, care you receive. In the event you and/or your Physician do not agree with the authorization decision that you receive, your Physician may appeal the decision to the reviewing organization by providing (in writing) additional information to support the initial request for authorization.

You should advise your Physician to obtain **Prior Authorization** on your behalf if the services require it. **If Prior Authorization is not obtained, benefits for the service may be greatly reduced or not paid at all. Prior Authorization** does not guarantee payment of benefits or determine what level of Plan benefits will apply.

MEDICAL SERVICES

- Air Ambulance
- Blepharoplasty
- Botox
- Breast Surgery
- Continuous Glucose Monitoring Devices
- Cosmetic Surgery
- CT Scans
- Dialysis
- Durable Medical Equipment (over \$500)
- Endoscopy
- Extended Network Benefit
- Genetic Testing
- Hernia Repair
- Home Health Care
- Hospice Care
- Hyperbaric Oxygen Therapy
- Inpatient Admissions
- IV Infusions
- MRI and MRA
- Nerve Conduction Studies/ EMG
- Oral Appliance for Sleep Apnea
- Out-of-Network Laboratory
- Pain Management (Nerve Blocks)
- Perinatology (Outpatient)
- PET Scans
- Sclerotherapy
- Skilled Nursing Facility
- SPECT Cardiolite
- Testosterone Pellets Insertion
- Transplant and Follow-up Transplant Services
- Virtual Testing

Obtain prior authorization from TriStar Managed Care:

Phone: (702) 832-4658 or Toll Free at (844) 586-2244
Fax: (702) 847-7690 or (562) 506-0340

E-mail: authorizations@wellhealthqc.com
or thtpreauth@tristargroup.net

MENTAL HEALTH/CHEMICAL DEPENDENCY

Mental Health/Chemical Dependency services are covered under the Performance Plus Plan. Services obtained by mental health/chemical dependency providers, such as counselors and psychiatrists, do not require a referral from the participant's PCMH physician, but prior authorization for medical necessity from Human Behavior Institute (HBI) applies. See below.

- Counselor Visits (after 24 sessions)
- Detoxification Medications
- Group Therapy Visits (after 24 sessions)
- Inpatient Care
- Mental Health NP Visits
- Partial Hospitalization
- Psychiatric Visits
- Psychosocial Rehabilitation and Autism Services
- Residential Treatment
- Therapist Visits (after 24 sessions)
- MD Visits

Obtain prior authorization by calling HBI: (800) 441-4483 or (702) 248-8866.
Should be obtained at least 48 hours prior to service.